

Needed Information for your vacation with us:

Reservation Deposit

A deposit of \$500.00 is due at the time of booking. It will be refunded to you within 7 days after your return and the boat has been inspected.

There is 4 equally divided payments starting 120 – 90 – 60 – 30 days prior to your trip.

Tell me about the Damage Wavier.

The Charterer may, upon payment of additional fee of \$35.00 per day, during the charter period, purchase of a buy down wavier of the liability for the first \$1000.00. \$10,000.00 for any subsequent occurrence In the event of willful or negligent damage, collision or any other negligent damages caused by Houseboat Charterer. The Charterer shall be fully responsible for all loss or damage. This can be added to your contract OR let us know when you arrive and pay before departure.

Payment information

We accept all major credit cards, cash and personal or cashiers check.. There will be 5% processing fee for credit cards. (We would prefer a check so that won't have to charged that fee..)

Cancellation policy

You have a legal right under federal law to cancel the transaction designated above, without costs, within (7) calendar days after the date you booked the reservation. **(If you cancel anytime after the 7 days from contract date, you will forfeit your deposit.)**

Additionally, after you have made your payments towards your vacation's balance, we will refund your payment(s) only if your vacation is sold to another customer OR you reschedule your reservation.

ITEMS TO BRING:

- Bedding (or sleeping bags) (light blankets may be useful for cool nights)
- Bring your summer ware and something warm just in case of cool nights. Don't overpack.
- Personal items (hand soap, tooth brushes/paste) ...
- Towels – beach towels, bath and hand towels, bath mats, paper towels, plastic wrap and foil. Battery operated fans for staterooms if you are here during the HOT season.
- Games/Cards/Water Toys & Equipment/Binoculars/any items of entertainment.

- Safety First – life jackets for kids and infants (we furnish coast guard approved life jackets for adults)
- Sunscreen (waterproof is best!)
- Ice (you can purchase this in the **Marina Store upon arrival**)
- Insect Repellant

- Water (we have potable water on our boats). If you must bring water please bring larger containers.
- Chargers for all those electrical devices
- Beach chairs
- Hiking boots/shoes
- Water Sports equipment
- Fishing gear – including a license which is NOT sold at the marina store

We provide the following. Also check our website out for inventory.

- Flatware for (12)
- Glassware (12)
- Silverware (12)
- Knives (Cooking, Steak, etc.)
- Pots & Pans
- Bakeware (Cookie sheets, Oven Safe Pans/Dishes, Mixing Bowls)
- Kitchen Utensils (Measuring Cups, Spatula, Spoons, Cheese Grater, Church Key, Wine Opener, BBQ Tools, Oven Mittens, Whisks, Tongs, Can Opener, and much much more!)
- Coffee Maker & Filters
- Toaster
- Blender (yeah margaritas!)

CHECK-IN AND CHECKOUT:

Anytime after 9am. We will call you ahead of time to schedule your arrival time. Please stick to the time discussed as we may have other checkouts scheduled. You will need to return to our fuel dock by 12:30 so fueling, pumping, and you taking all your items off the houseboat by 2:00 pm.

- Houseboat orientation tour (half hour to an hour)
- Systems briefing
- Safety briefing

During your orientation, you will be given a short lesson on beaching and the rules of the lake. All boats must be beached every night. ALWAYS helpful to read our manual before you arrive. Makes the orientation more understandable.

Start & Return Time

Houseboat boarding begins at your assigned time on the trip's start date and houseboats are due back at your agreed assigned time on the date of return. Be timely...\$100.00 for the first hour and \$200.00 per hour for each hour after that will be charged for late returns.

Pets

We have a pet policy of \$6.00 per day per pet.

Fuel

The houseboat engine burns approximately 3.5 gallons per hour. Typically, you will need to run the generator 3-4 hours per day (breakfast, lunch, dinner and before you retire to conserve fuel cost) to keep the system charged and generator normally burns .75 gallon per hour.

Generators

During your orientation, you will be instructed you how to start and operate the generator.

Follow the placarded generator operating instructions STEP BY STEP (directions are also placed in your manual for easy reference). Many systems can be run for hours on battery power. Any plug in item will require the generator to function. (Hot tub jets, microwave, air conditioner, etc)

Is there fresh water on board?

We have 100 gallons of potable water on both types of houseboats. We have unlimited lake water for showers, dishes, and wash down hoses.

Emergency VHF Communication

For all houseboat guests, your houseboat is equipped with VHF Marine Radio. This radio is monitored during the day. Use channel 16 for emergencies and initiating contact only. Channel 2 (not 02) is available for weather forecasts. We also have good cell service coverage on the lake.

Return procedures.

On the last day of your vacation, you need to contact marina to let us know when you are departing your last destination. Also, before you come through the log boom please contact us so we have our staff ready for you. After we service your houseboat we will move it to our work building. This is where you will unload your houseboat into our carts and we will take them up to your vehicle for you. We ask you to put all your garbage in bags on your front deck and we will remove it for you.

When you arrive at the log boom , please call us at 509-738-6121 or 800-635-7585.

Double check your houseboat to make sure you haven't forgotten anything. Wipe down the counters, fridge, stove and bathrooms. Wipe down top deck. Make sure all dishes, silverware, and pots and pans are clean and put back where they belong. Vacuum if needed. Burn off bar-b-que on your way back to the marina.